



2019 Residential *VIP* Maintenance Agreement

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<i>Special Features</i>	
\$49 Service Charge Waived	✓
Courtesy Reminder	✓
Spring Check Up	✓
Summer Check Up	✓
Fall Check UP	✓
<i>VIP</i> Discounts	15% (<i>labor & parts</i>)
Up Front Cost	\$250.00

Mechanical failures in your sprinkler system will happen from time to time. Our SWIS Maintenance Agreement keeps your system working efficiently by identifying mechanical failures during scheduled maintenance visits and providing a 15% discount on any repair and labor. Even if a repair is needed between maintenance services, you will be given a 15% discount off labor & parts. Sprinkler modifications, resulting from landscape changes, pool installations, patio installation, etc., will receive an estimate and upon approval, the work will be scheduled for a later date.

- **Scheduled Maintenance Time frame:** **Spring** – Feb/March/April **Summer** – May/June/July **Fall** – Sept/Oct/Nov
- **Service charge is \$49, but waived for our VIP customers.**
- **SWIS checkup includes: programming controller for season, check rain sensor (if applicable), adjust spray heads, unclog spray nozzles, backflow inspection, inspect functionality of all zone valves, leak check on spray heads, leak check on lateral line piping, leak check for main line piping which would include free pressure test if necessary and provide suggestions for water savings.**
- **Regular Labor rate for licensed tech and assistant is \$125. Discounted VIP rate for labor is \$106.25.**
- **VIP Priority Scheduling and Special Promotional specials.**

Our mission is to give you the most extraordinary service experience ever. We are not responsible for delays due to bad weather or accidents. Maintenance contract cannot roll over to next year if you do not schedule. Contract cannot be transferred to new home owner or refunds given for unused services. All sales are final. You will receive a courtesy email and phone reminder prior to every scheduled maintenance period. Southwest Irrigation Systems carries the necessary liability insurance and workers comp for your protection.

Name: _____ Phone: _____

Address: _____ Email: _____

Customer Signature: X _____ Date _____

